

**OVERVIEW & SCRUTINY
COMMITTEE**

**FLY TIPPING AND BULKY WASTE
TASK GROUP**

FINAL REPORT

JUNE 2025



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CONTENTS

	Page No
1. Membership of the Task Group	1
2. Foreword from the Chair	3
3. Summary of Recommendations	4
4. Evidence in Support of the Recommendation	5
5. Main Themes from the Review	6
6. Other Task Group Activities	17
7. Conclusion	18
8. Areas To Note	19
9. Appendix 1 – Notice of Motion	20
10. Appendix 2 – Terms of Reference	21
11. Appendix 3 – Witnesses	22
12. Appendix 4 – Background Resources	23

MEMBERSHIP OF THE TASK GROUP

Note: This Task Group Investigation spanned two municipal years, 2023/24 and finishing in 2024/25. The first meeting of the Task Group was held on 24th October 2023, the last on 5th February 2025. Consequently, the Membership of The Task Group changed in May 2024 as new Members were elected to the Task Group. This Final Report was commissioned by the 2024/25 Membership.

MEMBERSHIP 2024/2025



Councillor Matt Dormer
Chair of the Task Group
2024/25 (current)



Councillor Brandon Clayton



Councillor Gary Slim



Councillor William Boyd

MEMBERSHIP 2023/2024



Councillor Sid Khan
Chair of the Task Group
2023/24



Councillor Monica Stringfellow



Councillor Karen Ashley
(former Councillor)



Councillor Kerrie Miles
(former Councillor)



Councillor Anthony Lovell
(former Councillor)

FOREWORD FROM THE CHAIRMAN

It is with great pride and a deep sense of responsibility that I present this publication on behalf of our Task Group, the Board and the wider leadership team. As Chairman, I have the privilege of witnessing firsthand the dedication, resilience, and innovation that drive our mission forward. This foreword offers not just an introduction, but a moment of reflection—on what we have achieved, the challenges we have faced, and the vision that continues to guide us.

The past year has demanded agility, clarity of purpose, and unwavering collaboration. We have not only adapted to shifting landscapes but also embraced opportunities to grow stronger, think smarter, and act more boldly. The contents of this document reflect the collective effort of a passionate team committed to excellence and impact.

Looking ahead, our direction remains clear: to build on our foundation, stay true to our values, and lead with integrity. I am confident that with the continued support of our stakeholders, partners, and community, we are well-positioned to deliver meaningful progress in this area.

Thank you for your continued belief in our work.

Councillor Matt Dormer
Chair of the Fly Tipping and Bulky Waste Task Group (2024/25)

SUMMARY OF RECOMMENDATIONS

After consideration of the evidence, the Task Group have proposed the recommendation below (supporting evidence to this recommendation can be found on the next page and under the relevant chapters within the main body of this report).

1. Recommendations

Recommendation 1
That Worcestershire Regulatory Services (WRS) provide a bi-annual update report to the Overview and Scrutiny Committee, which reviews fly tipping data and enforcement work undertaken in the Borough.
Financial Implications for recommendations: There are no direct financial implications in relation to this recommendation.
Legal Implications for recommendations: There are no direct legal implications in relation to this recommendation.
Resource Implications: WRS Officers' time in preparing the report and attending the meeting of Overview and Scrutiny on a bi-annual basis.

EVIDENCE IN SUPPORT OF RECOMMENDATION

On 29th January 2024, at the full Council meeting of Redditch Borough Council it was agreed that a business case be pursued with the intention to bring together the enforcement functions within Environmental Services and Planning and associated current budget for this within the Shared Regulatory Service provided by Worcestershire Regulatory Services (WRS).

It was felt that WRS would be able to provide a greater level of resource and expertise to the enforcement function generally, including fly tipping, than would be possible through in-house provision by council officers.

Subsequent to the full Council approval on 29th January, at the meeting of Worcestershire Regulatory Services Board held on 29th February 2024 ([Minute 37/23, WRS Board, Bromsgrove District Council committee website refers](#)) the proposal was agreed to progress the Strategic Outline Business Case by bringing enviro-crime and planning enforcement functions for both Redditch Borough and Bromsgrove District Councils within WRS remit.

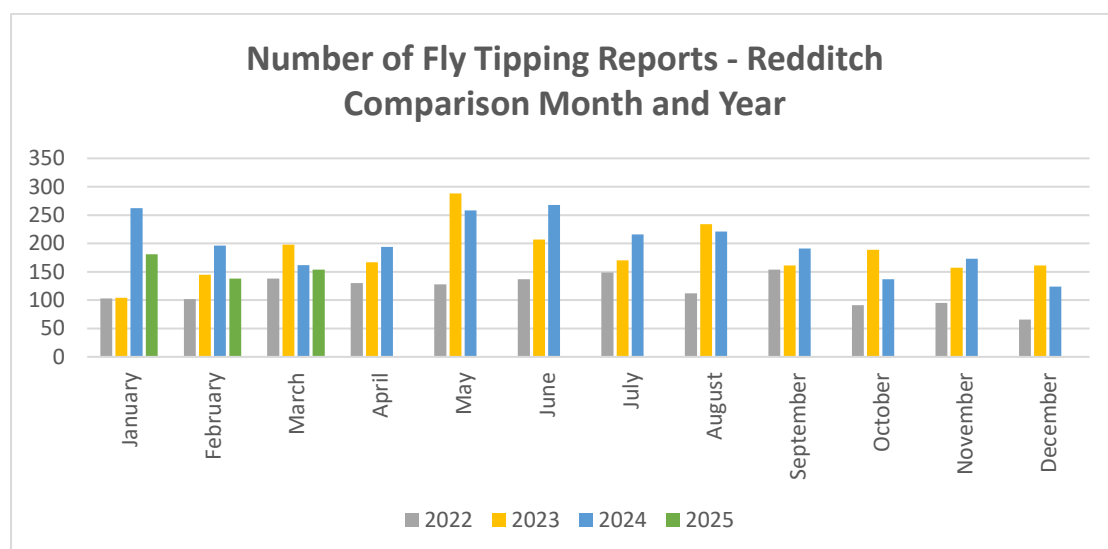
As part of this decision, it was agreed there would be an increase in resource allocated to 'enviro-crimes' such as Fly-Tipping, which was an area of concern expressed by Councillors and a key subject of this Task Group.

As of 1st June 2024, WRS took over the responsibility for Fly-Tipping enforcement in Redditch Borough. With WRS now responsible for fly tipping enforcement, the Task Group felt it important that WRS could provide regular updates to the Overview and Scrutiny Committee on fly tipping data and enforcement activity. It was felt that two updates per municipal year would be sufficient to keep Members informed about progress in this area.

MAIN THEMES

Fly Tipping Data

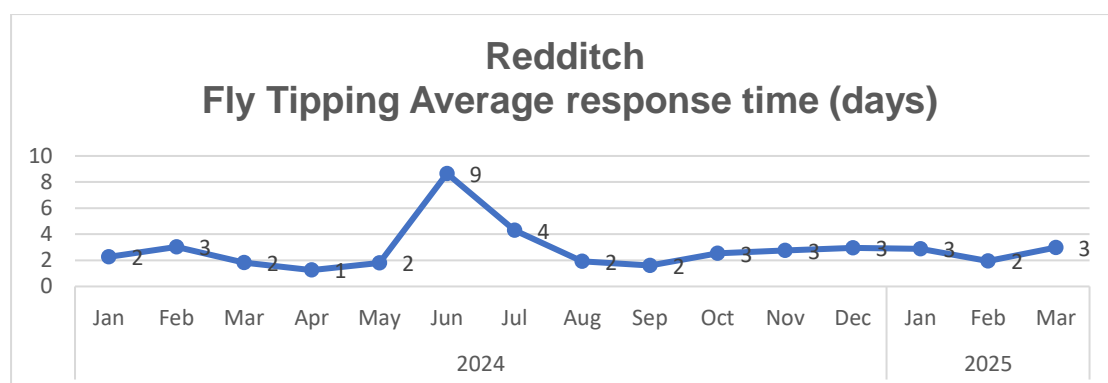
The below section provides data on fly tipping in Redditch over the past few years. Updates on fly tipping have been provided regularly to Members of the Task Group and this section gives the up-to-date, latest set of data.



1

These figures include:

- All reports of fly tipping, there will be duplicates and reports that are not on Council land etc.
- Reports logged by operatives where they have proactively found fly tips and removed them.



2

WRS took over enforcement of fly tipping from June 24. The Place Teams aim to clear fly tipping within 2-5 days. The process works as follows:

¹ Figure 1- Number of Fly Tipping Reports – Redditch Comparison Month and Year

² Figure 2- Redditch Fly Tipping Average response time (days)

Figure 3 – Procedure for clearing up fly tipping³

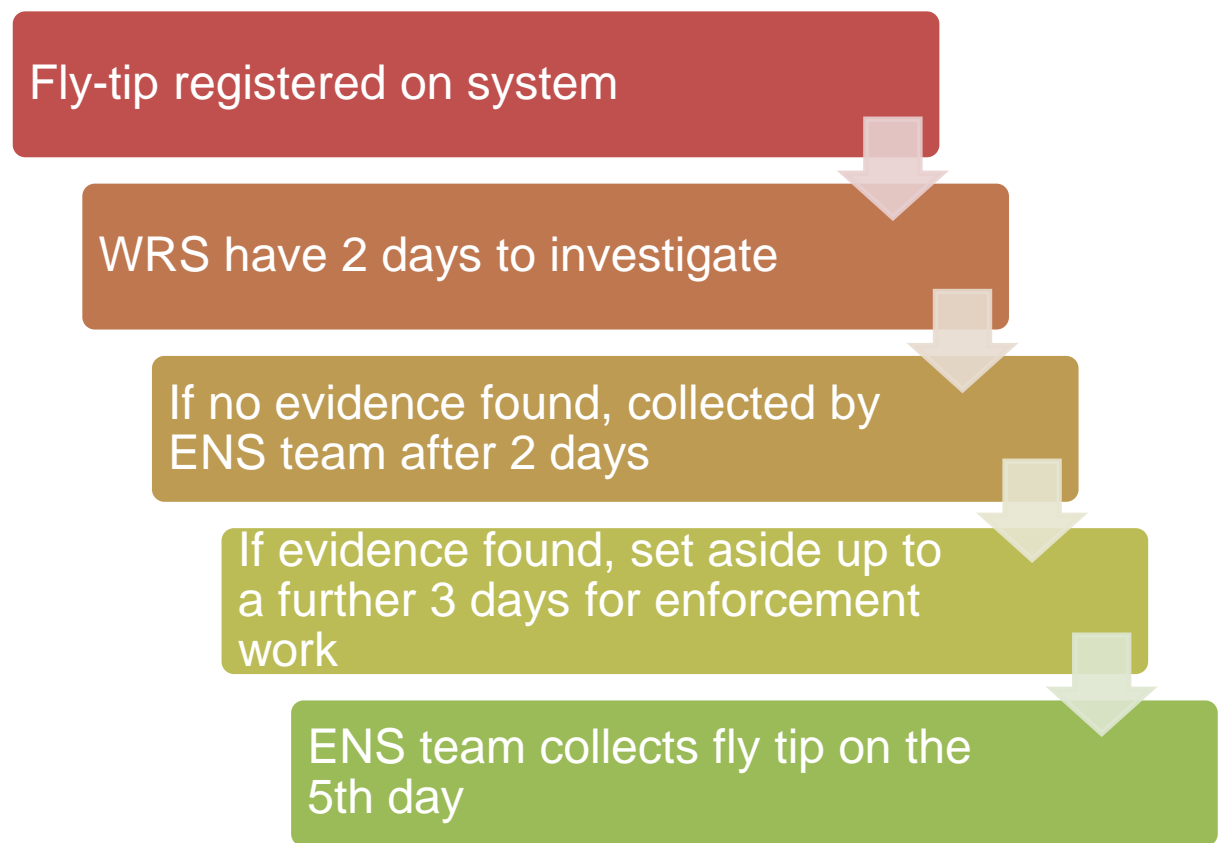
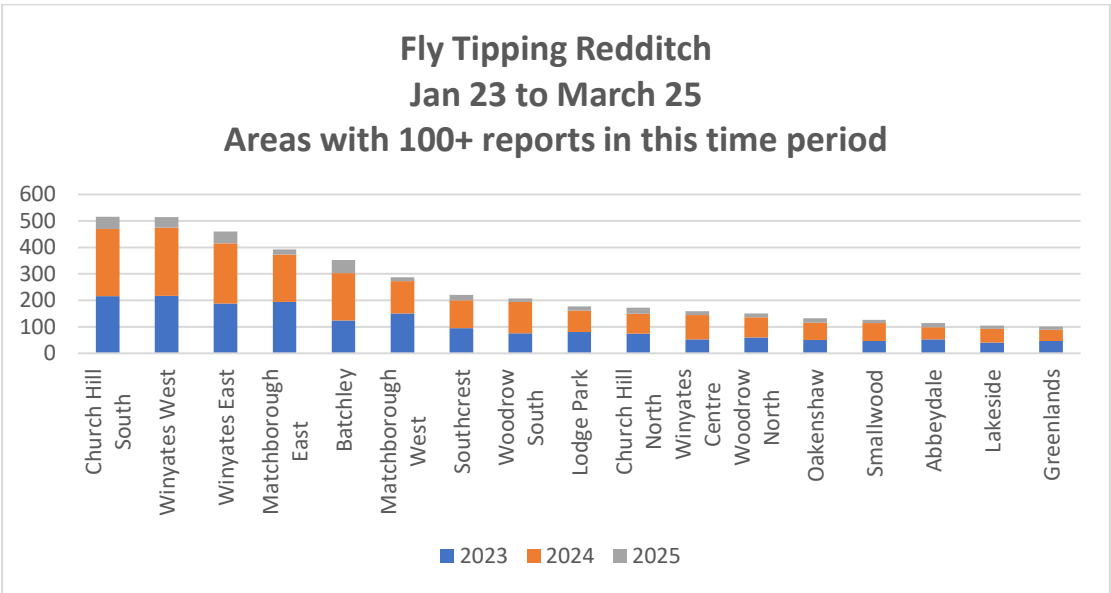


Figure 4 shows the areas of the Borough that have received the most fly tipping reports between January 2023 and March 2025.



³ Figure 3 -Procedure for clearing up fly tips under arrangements with WRS (from 1st June 2024). ENS – denotes Environmental Services

⁴ Figure 4 -Fly Tipping Redditch – Areas with 100+ reported fly tips between Jan 23 to Mar 25

The following table shows the most common types of waste fly tipped between January 2023 and March 2025 (with 100+ reports within this timeframe)⁵:

Type of fly tipped waste	2023	2024	2025	Grand Total
Other Household	1461	1703	108	3272
Construction/Demolition/Excavation	120	107	6	233
Other Unidentified	88	107	12	207
Other Commercial	75	90	8	173
White Goods	87	83	2	172
Other Electrical	62	94	7	163
Green	74	74	2	150
Black bags – Household	68	75	4	147

Other household which makes up the majority of the fly tips collected consists of general household waste, typically black bags.

The below images show examples of the types of fly-tips common in Redditch:



⁵ Table 1- Types of waste most commonly fly tipped in Redditch – January 2023 to March 2025

Costs of Fly Tipping

The estimated cost of fly tipping to the Council/WRS for municipal years 2023/24 and 2024/25 is provided in the table below⁶:

Estimated costs for Fly-tipping for the last 2 years

	2023/24	2024/25
WRS Costs		£ 72,624
Fly-Tipping Removal Cost	£ 52,644	£ 56,269
Hazardous Waste Removal Costs	£ 2,000	£ 2,000
Enforcement & Back Office	£ 58,829	
	£ 113,473	£ 130,893

Fly Tipping Enforcement and working arrangements with Worcestershire Regulatory Services (WRS)

Worcestershire Regulatory Services (WRS) took over Fly-Tipping enforcement within Redditch as of 1st June 2024. The Council's Environmental Services teams (Place Teams) still remove all fly-tipped waste, which now may have to be left for up to 48 hours to enable WRS to investigate the fly-tip for any incriminating evidence.

In the coming weeks (as of end of May 2025), the Council will have worked in partnership with WRS for a year. This partnership has taken a few months to embed as borne out by the low returns on enforcement in the first two quarters of the year, as shown in the key performance indicator table below⁷:

Period	July-Sept 2024	Oct-Dec 2024	Jan-Mar 2025
Investigations	104	94	87
Warning letters			2
Statutory notice		1	

⁶ Table 2- Estimated cost of fly tipping to the Council/WRS for municipal years 2023/24 and 2024/25

⁷ Table 3- WRS Key Performance Indicators data on fly tipping enforcement in Redditch, July 2024 – March 2025

Period	July-Sept 2024	Oct-Dec 2024	Jan-Mar 2025
Fixed penalty notices issued specifically for Fly-Tipping (s33Za of the Environmental Protection Act 1990)			1
Fixed penalty notices issued for Household Duty of Care			2
Littering fixed penalty notices issued in conjunction with Fly-Tipping (s88of the Environmental Protection Act 1990)			1
All other fixed penalty notices			2

It is key that the Council receives regular data on successful enforcement cases for two key reasons:

- To enable the council communication team to highlight successful cases as a means of warning others of the potential outcomes of Fly-Tipping
- A massive morale booster for the council teams who spend an inordinate amount of time clearing fly-tips.

The Council has monthly operational Microsoft Teams calls set up to have a continuous point of contact to iron out any issues and as part of that an agenda has been collated that repeatedly asks for case work updates.

Successful enforcement of cases by WRS will lead to more effective communications with residents as the results of work can be highlighted. This will enable the Council to highlight wins to create a social media deterrent to fly tipping.

Alongside deterrent based communications a back-to-basics educational piece remains the next step and officers are due to work with the communication team in the coming weeks to start this, like the classic Keep Britain Tidy campaign. The Council will be targeting schools with this campaign and get the right attitudes to not littering into the minds of the next generations.

The Council is now in the process of producing a first draft of a Fly Tipping Strategy, which is aimed time to provide a steer on the future plans of the Council and clarifies the Council's approach to targeting fly tipping including: enforcement and arrangements with WRS, operational cleansing (Environmental Services), education and communications.

Use of CCTV to Monitor and Publicise Instances of Fly Tipping

As covered in the previous section, displaying effective enforcement of fly tipping can create a deterrent as more people will be aware that the Council/WRS are proactive in tackling the issue. During discussions at Task Group meetings, Members investigated the potential to use both non-covert and covert CCTV cameras to monitor and publicise instances of fly tipping. This particularly referred to areas such as country lanes, former industrial and derelict sites, and semi-rural areas that are often targeted for fly tipping by larger, commercial-type operations.

At the meeting on 5th February 2025, the Task Group received information in relation to the use of enforcement cameras (covert and non-covert) to monitor fly tipping. Information was provided on the legal procedure that needs to be followed in order to use of enforcement cameras. It was stressed by officers that before any cameras could be installed there was a stringent process which had to be followed.

Installation of overt enforcement cameras requires signage notifying the public that cameras may be in use in the area being filmed by the camera. The use of fully covert cameras by public authorities requires permission via RIPA (Regulatory Investigatory Powers Act 2000). The service requesting the use of covert cameras must make a formal submission to the Council's relevant authorising officer to obtain permission and needs to evidence the need for using covert surveillance. The service requesting the use of covert CCTV also need to evidence how all other measures to address the issue at the location had been exhausted before covert CCTV could be installed.

The 2000 RIPA Act stipulates that the person granting an authorisation or issuing a warrant for covert surveillance must believe that the activities to be authorised are necessary on one or more statutory grounds.⁸

Members enquired into what happens when footage of fly tipping is captured on covert cameras. It was noted that this footage would be kept confidential as part

⁸ These statutory grounds are laid out in sections 28(3) of the 2000 Act for directed surveillance: section 32(3) of the 2000 Act for intrusive surveillance. Information on the definitions of the terms is available under the relevant Home Office Code of Practice for use of Covert Surveillance.

of any investigation. There was a possibility of publicising the footage (following the image being cleared for public release by appropriate authority), with the purpose of asking the public for information. This approach was subject to compliance with the regulations.

It was noted that as WRS had assumed responsibilities for fly tipping as of 1st June 2024, it would be WRS who would need to submit any application for use of non-covert and covert cameras for fly tip monitoring.

As of May 2025, WRS have purchased new camera equipment to supplement the existing kit transferred over in June 2024.

As highlighted in other sections, any fly tip identified had to be left in place for up to 48 hours to allow WRS to conduct its investigation. After this period, it is released for collection by the Council's Place Teams unless it becomes a more complex case.

Cost/Benefit Analysis of Redditch Council's Bulky Waste Collection Service

The question of the benefits and costs of the Council's Bulky Collection Service was considered throughout the period of this Task Group.

At the meeting on 5th February 2025, a detailed explanation was provided by the Council's Environmental Services Manager into the current arrangements for the bulky waste collection service.

It was noted that Redditch Borough Council's policy is to only collect bulky items that are left outside properties. Officers will not enter private gardens unless this is specifically agreed. Collection from inside the property could be agreed, for example in a case where an elderly person is unable to get the bulky item outside and has nobody who can assist.

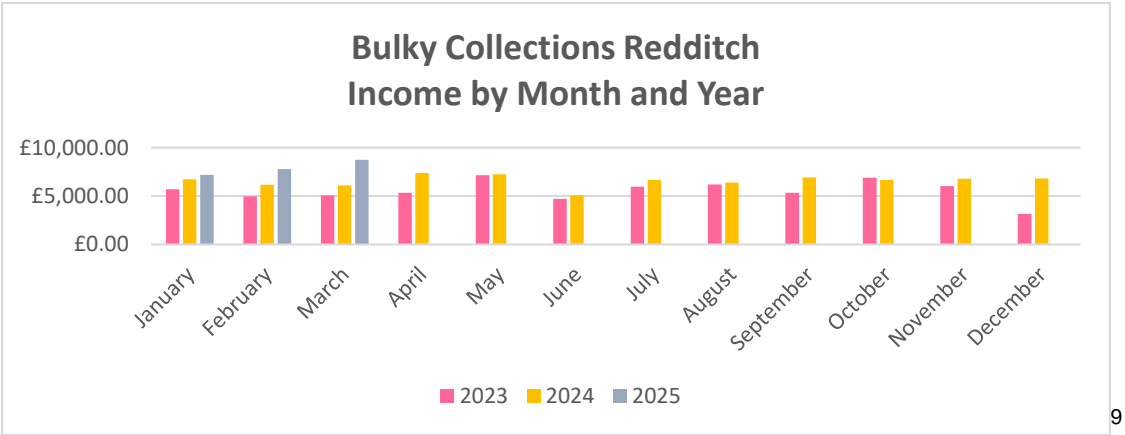
As covered in the previous section, data on fly tipping waste type collected across Redditch highlights that the majority of the fly tips collected consists of general household waste, typically black bags. However, white goods, electrical appliances and green garden waste also makes up a high proportion of fly tips. In light of this, the importance of bulky collection service was highlighted as many of the deposited bulky item's waste outside houses/flats could be addressed through a bulky item collection.

Members learned that the Council's Bulky Waste Service pricing is set at a "per unit cost" modelled on a unit being equivalent to an undercounter fridge size. This allows the costs to be scaled to reflect the multitude of objects the place team might collect. There had been an effort to keep service price affordable.

From 1st April 2025, prices for bulky collection start from £12.00 per unit (subsidised cost). There is a guide on pricing for typical items such as electrical items, furniture, white goods, garden items etcetera provided on the Council's website – [Bulky Collection Prices from April 2025](#).

Regarding the costs to income analysis for the bulky waste collection service, it was reported that in theory the service has been charged on a full cost recovery model as of 2022. However, because place teams collect bulky waste alongside other duties, cost versus income assessment of the bulky collection service is extremely difficult to undertake. As an illustration, the 'usual' bulky collection work would require a van and two staff per year, but in practice the place team collects bulky waste alongside their other duties and may utilise more resources on a given collection.

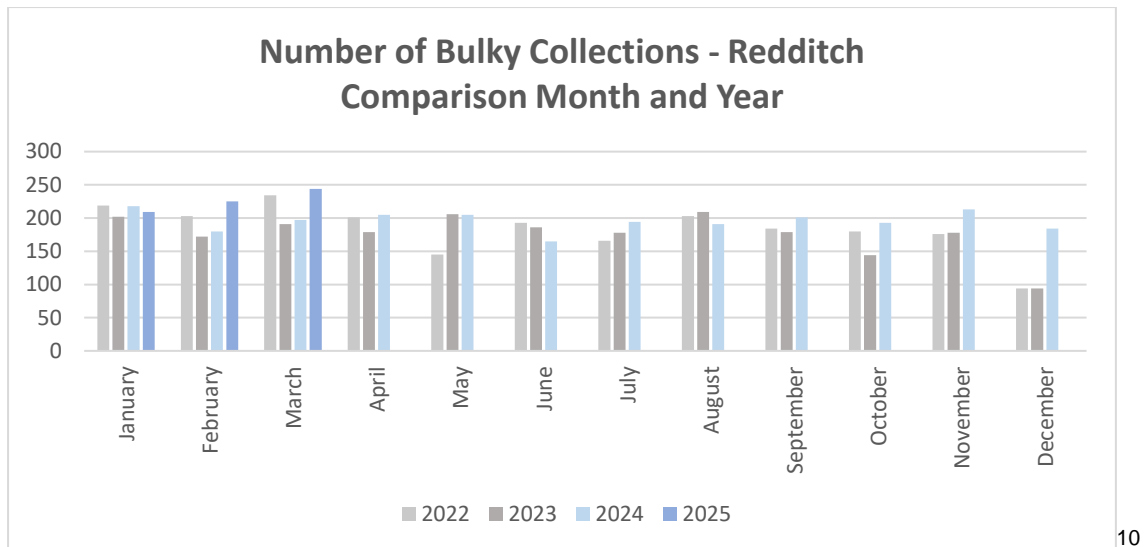
The following table shows income by month and year from January 2023 to March 2025 inclusive:



It was noted that as of end of 2024 each of the Council's three place teams had availability to undertake ten bulky waste collections per day. There is thus an overall capacity to undertake up to thirty bulky collections per day.

It was highlighted that the service experiences periods of fairly high demand when most of the available booking slots are reserved, in particular in the January to March period. The below bar graph shows the number of bulky collections per month from January 2022 to March 2025:

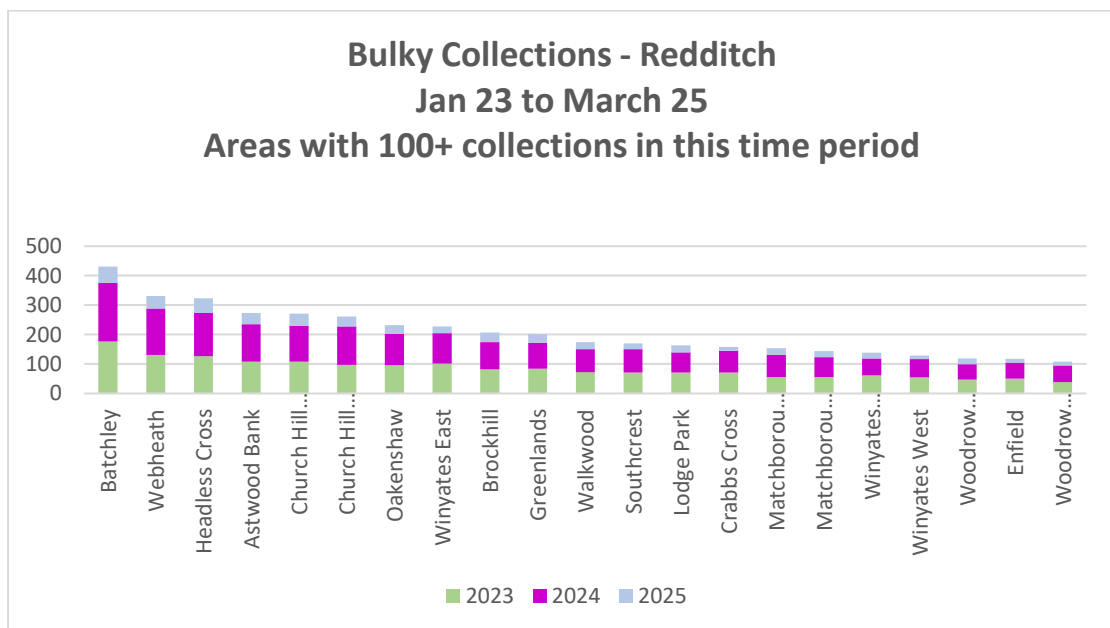
⁹ Figure 5- Redditch Council's Bulky Collection income by month, Jan 2023 to Mar 2025



10

In the first 3 months of 2025 there has been an increase in collections which is an important statistic as the Council attempts to combat the fly-tipping of bulky items. An immediate next step is to further promote the service via the website and social media to maintain this level of service request.

The next graph displays the areas that have booked the highest number of bulky collections between January 2023 and March 2025:



11

Based on the pricing data, Members (2024/25 cohort) were of the view that the bulky collection service was an excellent resource to Redditch residents with the

¹⁰ Figure 6- Number of Bulky Collections – Redditch Comparison Month and Year, Jan 2022 to Mar 2025.

¹¹ Figure 7- Bulky collections by area (100+ collections between January 2023 to March 2025

level of pricing set at a very reasonable and affordable level. It was highlighted that the Council should continue its efforts to promote this service to residents.

Consideration of Mobile Household Recycling sites

As part of the Task Group's activities, a visit to a mobile (pop-up) household recycling site at Morrisons car park, Stirchley, Birmingham was undertaken by several Members of the 2023/24 Task Group cohort. The visit was undertaken in December 2023.

The Members attending the visit reported that they were impressed with how people could access the pop-up recycling site by walking rather than driving. It was reported that there were many people on the day who carried waste items on foot, including a group of people carrying a mattress and people using supermarket trolleys to carry waste to the disposal site. Some further reported conveniences of the mobile recycling centres were that no form of identification was required in order to dispose items at the site, and that the pop-up sites were set up within each ward in Birmingham once per month.

It was reported that on the day of the mobile (pop-up) recycling event at the Stirchley site there was one specialised multi-stream collections recycling lorry (which was noted as unaffordable for the Borough Council), and one 'regular' waste vehicle in place to collect bulky items such as mattresses. It was reported that at some of the mobile (pop-up) sites, cars were only allowed to visit by appointment. Members reported that it was anticipated that only four or five different receptacles would be required at a mobile recycling site which could be relatively easy to manage logistically.

During discussion at the Task Group meeting in January 2024, it was noted that some aspects of the Birmingham mobile recycling scheme would not be suitable to replicate in Redditch including the use of banners to promote the site as this would be prohibitively expensive to the council. A further disadvantage of pop-up sites in Birmingham was that white goods such as washing machines were not allowed to be disposed at these sites.

At the Task Group meeting in March 2024, officers reported their conclusions on mobile recycling schemes, based on the evidence and case studies of other lower-tier councils that had adopted the scheme. It was noted that in almost all cases, the mobile recycling schemes had to be withdrawn soon after their implementation.

Based on the case studies, there were a number of concerns identified in relation to mobile recycling schemes, including:

- Significant risk of residents/businesses disposing waste on the proposed mobile recycling site days in advance of the mobile recycling event taking place, resulting in health and safety and cost issues in clearing the site in preparation for the event.
- Significant risk of residents bringing excessive amount of waste to the site, beyond the capacity of the service to cope with at a temporary site.
- The issue of legality in that technically the mobile recycling service is in breach of legislation with regard to transfer of waste. This is because disposal to a recycling site is not done directly by the resident but passed on. Mobile recycling sites have been able to operate only through a temporary arrangement, known as Regulatory Position Statement.
- The costs of vehicles and staff cover for the mobile recycling sites are high and there is a lost opportunity cost in that vehicles could not be used for attending to kerbside household waste removal on the day of the event.

Officers also highlighted it that the vast majority of Redditch residents lived within four to five miles of a nearest Household Recycling Centre.

OTHER TASK GROUP ACTIVITIES

Survey on fly tipping and bulky waste collection service

In February 2024, the Task Group (2023/24 cohort) considered undertaking a resident survey on fly tipping and the bulky waste service. To this effect, Members designed a questionnaire in collaboration with officers. Due to the pre-election period, the survey could not be released in March to April 2024 (2023/24 municipal year). This survey was not progressed by the Task Group in the 2024/25 municipal year.

Understanding other councils' approach to fly tipping and bulky waste collection

In February 2024, the Portfolio Holder for Environment at Birmingham City Council attended a meeting of the Task Group to discuss Birmingham's approach and initiatives to reduce fly tipping and littering, the mobile household recycling (pop-up recycling sites) and the bulky collection service.

Throughout the investigation, the Task Group also considered data and reports from other local authorities, particularly lower-tier authorities, both local and statistical neighbours. The comparisons were made in relation to fly tipping rates, bulky collection service offer, and case studies of implementation of mobile household recycling (pop-up) sites.

Meeting dates

The Task Group held formal meetings on seven occasions through the 2023/24 and 2024/25 municipal years.

Meetings in 2023/24 took place on 23rd October 2023, 12th December 2023, 10th January 2024, 8th February 2024, 19th March 2024. Meetings in 2024/25 took place on 6th November 2024 and 5th February 2025. Communication between members and officers took place in between those meetings in the form of providing background data, reports, and case studies to inform the investigation.

CONCLUSION

At a meeting of the Task Group on 5th February 2025, Members arrived at conclusions that could be drawn after considering evidence gathered from data sources and witnesses.

Members agreed that the Council provided a competitive and very reasonably priced bulky collection service. Members thought that the Council should undertake further promotion of this service to ensure more residents were aware of this service.

Members were of strong opinion that the problem of fly tipping, although on the rise, is being actively addressed by officers and it was hoped that the new arrangements, with WRS taking over responsibility for fly tipping enforcement, would over time result in a reduction in larger fly tips as well as a clear procedure and performance on fly tipping removal. It was also hoped that costs to the Council and ultimately the taxpayer from fly tipping could be reduced as a result of the new working arrangements with WRS.

As an example of area-based approach to addressing fly tipping, it was noted that officers had identified 26 fly tipping 'hotspot' locations across the Borough.

It was opined that the main action the Council should be taking to tackle fly tipping remained education and promotion of information relating to responsible disposal of waste. There was a need to provide residents with detailed information, through various media, on what can be recycled and clear information on how to dispose of items, such as white goods and bulky items.

The importance of building community pride in local areas was also identified as driving reductions in neighbourhood fly tipping. It was noted that areas where residents had a sense of pride of their area, where there was a large citizen engagement in community initiatives, there tended to be significant reduction in fly tipping and other waste-related problems such as waste left in communal areas.

It was agreed that in light of the new arrangements, with Worcestershire Regulatory Services (WRS) assuming responsibility for fly tipping enforcement from 1st June 2024, it was important for Councillors to be provided with regular updates on enforcement actions being undertaken and to observe trends in fly tipping across the Borough. To that end, it is being recommended that WRS officers should be invited to the Overview and Scrutiny Committee twice a year to provide updates on these areas.

AREAS TO NOTE

Members highlighted the following area to note going forward:

The transition of fly tipping enforcement to Worcestershire Regulatory Services

With the transition of responsibilities for fly tipping enforcement from the Council's in-house team to Worcestershire Regulatory Services (WRS), Members considered it important that regular updates should be provided to Overview and Scrutiny to monitor the effectiveness of the partnership between the Council's Environmental Services and the WRS, to monitor fly tipping enforcement performance and to receive updates on the trends with regard to fly tipping rates within the Borough.

It was therefore agreed as a recommendation from this Task Group that WRS officers be invited to attend meetings of Redditch Borough Council's Overview and Scrutiny Committee on a six-monthly basis (twice per municipal year).

NOTICE OF MOTION

MOTION – Submitted to Council Meeting on 14th November 2022

NOTICE OF MOTION

The following Notice of Motion has been submitted in accordance with Procedure Rule 10 by Councillor Sid Khan

“Council is concerned about the cost-of-living crisis having a new impact on fly tipping, with the cost of bulky waste collection becoming a disincentive for many residents. Council calls upon the Head of Environmental Services to bring a report to the Executive, to consider the costs, consequences and benefits of a pre-booked, free household bulky waste collection service for those Redditch residents who are low paid, elderly, disabled or in receipt of benefits, which will enable Members to consider options and determine what action, if any, to take.”

In the course of discussion at the Council meeting, the full Council agreed to the amendment of the above motion as follows:

“Council is concerned about the cost-of-living crisis having a new impact on fly tipping, with the cost of bulky waste collection becoming a disincentive for many residents. Council asks the Overview and Scrutiny Committee to set up a Task and Finish review, to consider the costs, consequences and benefits of a pre-booked, free household bulky waste collection service for those Redditch residents who are low paid, elderly, disabled or in receipt of benefits, which will enable Members to consider options and determine what action, if any, to take.”

Following agreement of this motion by full Council, Overview and Scrutiny Committee considered the motion at its meeting on 1st December 2022 (Minute No. 75, 2022-23). It was agreed at this meeting that a detailed presentation from officers on fly tipping and bulky waste collections should be provided before the task group begins its investigation. The presentation was provided to Overview and Scrutiny Committee on 2nd February 2023 (Minute No. 90, 2022-23).

The scoping document / terms of reference document for the review (included at Appendix 2 below) was submitted and agreed by Overview and Scrutiny on 20th July 2023 (Minute No. 15, 2023-24)

TASK GROUP TERMS OF REFERENCE

Fly Tipping and Bulky Waste Task Group - Terms of Reference as submitted in July 2023

Proposed Topic Title: Fly Tipping and Bulky Waste Task Group

Link to local priorities including the strategic purposes:

- Communities which are safe, well maintained, and green
- Reduce crime of fly tipping and target the causes of anti-social behaviour across the Borough.

Background to the issue:

Fly Tipping is common across Redditch. It is believed that some residents cannot afford to have items collected due to costs.

Key Objectives:

1. To review current levels of fly tipping and bulky waste collection rates in the Borough.
2. To assess how these collection rates compare to other local authority areas and to identify how those Councils manage fly tipping and bulky waste collection services.
3. To assess the current approach adopted by the Council to communicating to the public how the Council responds to fly tipping and to promoting the bulky waste collection service.
4. To identify any actions that could be taken to reduce fly tipping and improve bulky waste collection rates in the Borough. This would need to consider the financial and legal implications of any proposed actions.

WITNESSES

The Task Group considered evidence from the following sources during the course of its investigation:

Internal Witnesses (Council Officers):

Guy Revans

Simon Parry

Doug Henderson

Carl Walker

External Witnesses:

Councillor Majid Mahmood – Cabinet Member for Environment, Birmingham City Council [at the time of meeting in February 2024, now Cabinet Member for Environment and Transport]

Richard Woodward – Waste Services Manager, Worcestershire County Council

BACKGROUND RESOURCES

Guidance for the public in reporting fly-tips

Guidance on information that the Council requires to process and enforce Fly-tipping is given at the start of Fly-tipping reporting process, the information link is provided below. In addition, the Council's recent activity on social media on fly tipping awareness is also detailed below:

[Fly tipping \(redditchbc.gov.uk\)](https://redditchbc.gov.uk)

[A Thursday Morning \(fly tipping promo\)](#)

[Nobody can just leave their unwanted... - Redditch Borough Council | Facebook](#)

[Here is a lovely sight our team... - Redditch Borough Council | Facebook.](#)

Legal, Democratic and Property Services

Redditch Borough Council, Town Hall,
Walter Stranz Square, Redditch, B98 8AH
Email: scrutiny@redditch.gov.uk